

FROM 04/2026

SAFEHUG – USER MANUAL



SAFEHUG

www.safehug.eu
From 04/2026

Dear owners,

Thank you for purchasing the SafeHug. To guarantee maximum safety and comfort for your dog, please read this entire manual carefully. The SafeHug provides its intended safety features only when used in accordance with the instructions.

Obsah

Available sizes and specifications.....1
Components of the SafeHug.....2
Assembly Instructions.....3
Installation in the vehicle.....8
Securing the SafeHug in the vehicle.....10
Conditions of Use.....14
Repairs.....15
Storage.....15
Cleaning and Maintenance.....15
Material Composition.....15
Warranty Conditions.....16
Manufacturer and Distributor.....16

If the vehicle is equipped with rear seat belt pre-tensioners, the installation is conditional upon the presence of pre-tensioners of the same type for all rear belts, including the middle one.

Not intended for use with ceiling-mounted three-point safety belts.

Not intended for use with three-point safety belts with two buckles.

Available sizes and specifications

- Size 65: base footprint w*l = 48*65cm, height 57cm, weight 4.7kg
- Size 60: base footprint w*l = 48*60cm, height 57cm, weight 4.5kg
- Size 55: base footprint w*l = 48*55cm, height 57cm, weight 4.3kg
- Size 50: base footprint w*l = 48*50cm, height 57cm, weight 4.1kg

Components of the SafeHug

1. SafeHug main body
2. Reinforcements 2ps
3. Crossbars 3ps
4. Levelling Pad 1ps
5. Spacer wedges 2ps
6. Internal Liner 1ps
7. Mounting screws 6ps
8. Positioning Element 1ps
9. Attachment buckles 4+4ps
10. buckles 4xps

1. SafeHug main body



2. Reinforcements , 3. Crossbars



4. Leveling Pad



5. Spacer wedges



6. Internal Liner



7. Mounting screw



8. Positioning Element



9 Attachment buckles



10. buckles



Assembly Instructions

Step 1.

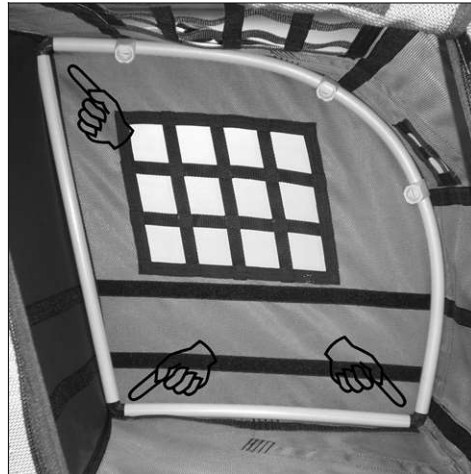
If received in cold weather, let all parts warm to room temperature.

Step 2.

- After removing from the box, lay the SafeHug on its side (ideally on a table).

Step 3.

- The reinforcements (2) are located inside on the entry and side panels. They must be finally adjusted into position.



- Push the reinforcement into the corners of the SafeHug. Once correctly positioned. They should remain fixed against the side walls without further support.

Step 4.

- Slide the plastic connectors to the positions of the Velcro fasteners on the front panel – see image below. (Note: Connectors may vary by type and may be black.)



Step 5.

- Insert the crossbar (3) into the connector on the side. Bend the crossbar like a bow and insert it into the connector on the opposite side. Repeat this for all 3 bars. Do not fasten the braces with the Velcro strips at this stage.



- Check that the reinforcements are pushed tightly against the walls and fit firmly into all corners – see images below.

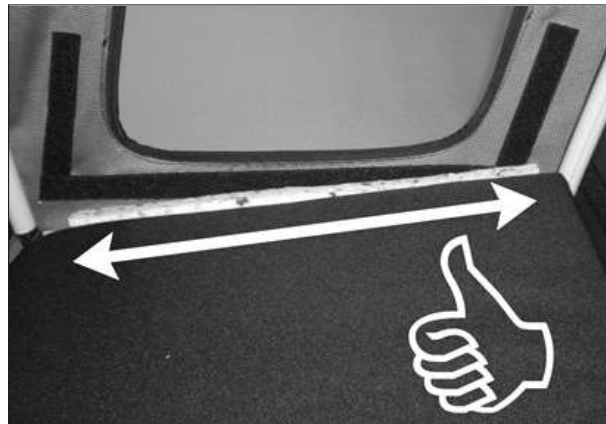
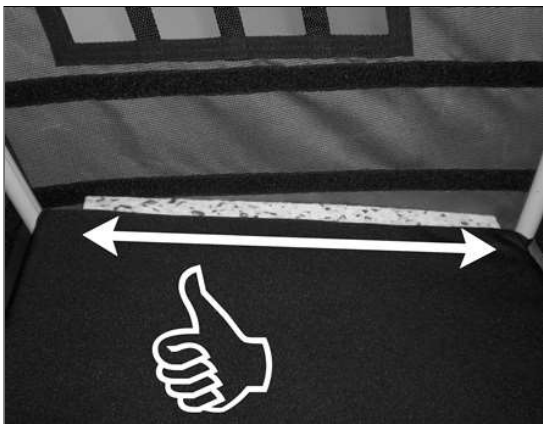


Step 6.

- Place the SafeHug on its base.
- Insert the levelling pad (4) onto the base. The wider part of the pad should face the rear. The Velcro strips on the pad face downwards
- Connect the pad to the base of the SafeHug using the Velcro strips located on both the base and the underside of the pad. The pad acts as a spacer and is designed to be approximately 1.5 cm wider than the base dimensions; therefore, it must be pushed into place with moderate force. If this is difficult, check that the plastic reinforcements are positioned all the way to the edges of the SafeHug. There should be no gap between the outer edge and the inner wall – see image above.

Step 7.

- Insert the spacer wedges (5) into the gap between the levelling pad and the wall of the SafeHug – see images below.



Step 8.

- Prepare the internal liner (6) before inserting – see image below



- Insert the internal liner onto the levelling pad and align it so that it lies evenly on the pad – see image below



- Adjust the lower trim of the liner outside the pad and the spacer wedges – see image below.



- Start fastening the liner from the side opposite the entrance – see image below.
- Once the first side is fastened, proceed in the same way with the rear and front sections of the SafeHug.



- The Velcro strips must be aligned. If the Velcro strips do not match up, the pad, spacer wedges, or Reinforcements likely need to be readjusted
- To align the liner correctly in the corners of the SafeHug, the pad needs to be compressed – see image below.



Step 9

- Thread the long Velcro strap around the bar, pull slightly, and secure with the short strap (see images).



- Fasten the liner at the entrance. Note: Unlike other sections, these strips are not directly opposite each other, but must still be aligned. Lightly compress the pad and spacer to create space. Align the bottom trim and press the Velcro together (see image).

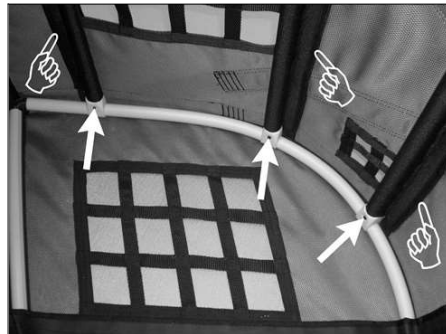


- After fastening the liner at the entrance, the bottom edge should tilt slightly outward. The Velcro must stay connected even when pressed downward (see image). If not, re-check the alignment. This is crucial for safe entry and exit of your dog.



Step 9.

- Use screws (7) to connect the reinforcements (2) and cross bars (3). Push the bar fully into the hole and drive the screw (7) into the pre-drilled hole. Ensure the reinforcements are firmly in the corners, then secure the bar to the front panel with the Velcro strips – see images below.



Step 10.

- The final step is to attach the positioning element (8) to the Velcro strips on the base and rear wall – see image below



Installation in the vehicle

"The SafeHug is secured to the rear seats using the vehicle's seat belts."

SafeHugs are designed and tested exclusively for use on the rear seats of cars equipped with a three-point seat belt. The seat belt must have a single buckle and a top anchor point at shoulder height in either the car body or the seat backrest

If the vehicle is equipped with rear seat belt pre-tensioners, the installation is conditional upon the presence of pre-tensioners of the same type for all rear belts, including the middle one.

SafeHug is not intended for use with ceiling-mounted three-point safety belts.

SafeHug is not intended for use with three-point safety belts with two buckles.

The images below illustrate approved seat belt configurations.



Left seat belt in the C-pillar, middle belt integrated into the backrest.

In this configuration, the SafeHug must be placed behind the driver.



Right seat belt in the C-pillar, middle belt integrated into the backrest.

In this configuration, the SafeHug must be placed behind the passenger side.



Seat belts integrated into the backrests.

In this configuration, the SafeHug must be placed behind the passenger side.

The images below illustrate the right-hand placement of the SafeHug. Versions with both right-side and left-side entry."



The images below illustrate three-point seat belts with two buckles.

This configuration must not be used to secure the SafeHug



Ceiling-mounted three-point safety belts with dual buckles
Do not use this configuration for installation!

Detachable seat belt with dual buckles Usually retracted in ceiling or pillars.



Ceiling-mounted three-point safety belts with dual buckles
Do not use this configuration for installation!

If you are unsure about your seat belt type. Contact us at www.safehug.cz.

Securing the SafeHug in the vehicle

For seats with adjustable backrests set the seats so their angle matches the SafeHug's back and base.



Place the SafeHug on the rear seats between the seat belts

UPPER MOUNTING:



Snap the larger buckle into the top lock.



Pull the belt out fully. Fold it and thread the loop through the buckle.
Keep the belt flat and untwisted.



Thread the smaller buckle through the strap loop.



Pull the strap all the way out from the top mount, then pull the free end back to tighten it in the buckle – see image.

BOTTOM MOUNTING:



Click the larger buckle into the lock at the bottom of the SafeHug. Fold the free end of the strap and thread the loop through the buckle.



Thread the smaller buckle through the strap loop.



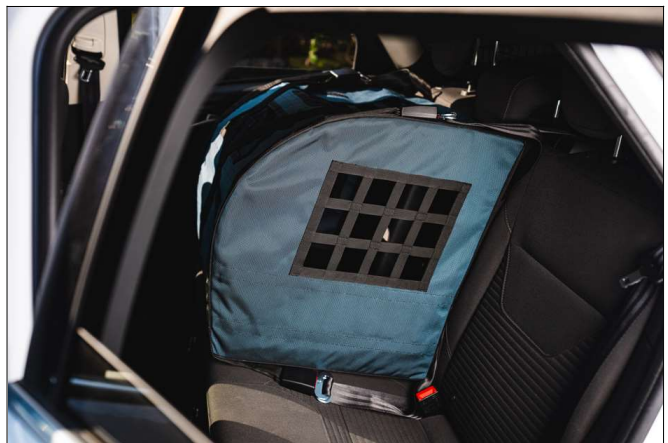
Pull the free end toward the backrest and tighten the strap in the buckle.

Repeat on the other side of the SafeHug, then check that both sides are firmly secured to the seat.

Final fastening – front view



Final fastening on the right and left sides



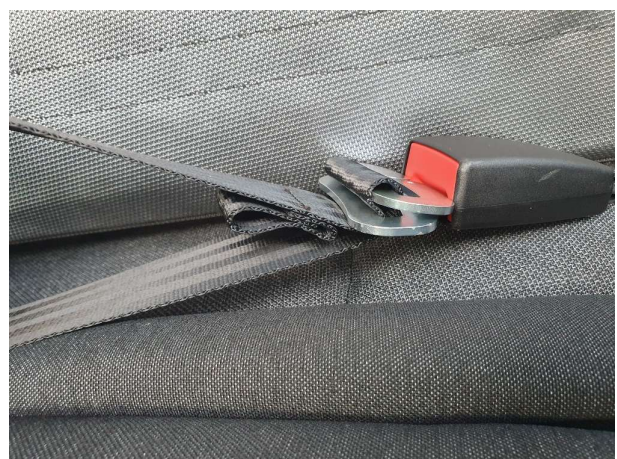
Required conditions for proper seat belt attachment.

The seat belt stopper must not interfere with the fastening. Maintain the distances from the buckles as shown in the images below. The stopper must be completely clear of the buckle assembly.

Plastic rivet version:



Textile strap version:



The images below show incorrect placement of the seat belt stopper.



In case of any questions regarding the installation, please contact us at www.safehug.eu

Conditions of Use

- Never attach the SafeHug to seats except as shown in these instructions.
- Always check the strap fastenings in the buckles before you drive.
- Check the strap tension before every journey. Never use the CestoVáček with loose straps. This may impair its function and cause damage..
- Keep the safety locks clean.
- At least once a month, inspect the SafeHug structure for any damage to the load-bearing parts. Do not forget to check the interior as well
- When the SafeHug is not in use, remove the buckles from the seat belts.
- Inspect internal reinforcements monthly for cracks or tears, noting that deformation is an intended feature designed for seat adaptation. If damage occurs, contact the manufacturer..
- Never fasten the SafeHug to the front seats of the vehicle
- The SafeHug is intended only for installation on forward-facing seats. It is not designed for, and must not be mounted on, side-facing or rear-facing seats
- For optimal performance, keep a min. 20 cm gap between the SafeHug and the back of front seat.
- If your vehicle has rear seat belt airbags, ensure they are deactivated when using the SafeHug. Side and curtain airbags do not affect its function.
- SafeHug is intended for dogs up to 30 kg.
- Do not use SafeHug as a crate, whether in or out of the car.
- Never leave a dog alone in a parked car

Repairs

- If a seam frays, melt the ends with a lighter to stop it from unravelling, and contact the manufacturer for repair
- Never repair the SafeHug yourself. If damaged, always contact the manufacturer for repair.

Storage

- Store at room temperature in a dry, and dark place.
- Store the SafeHug either folded or disassembled into parts
- Ensure the SafeHug and all its parts are dry before storage
- If storing disassembled, stack the parts flat to minimize bending
- Keep away from chemicals and fumes, such as cleaners, acids, or fuels

Cleaning and Maintenance

- PAY SPECIAL ATTENTION TO THE ZIPPER!
- If dirty, soak and clean with a soft brush. Once dry, apply silicone oil or zipper wax. Maintain regularly..
- Hand wash only (max 30°C) using clean or soapy water.
- Use a soft brush. Do not damage the fabric or seams. Never scrub or fold the seams. To clean them, soak in soapy water and brush gently.
- After washing, let the SafeHug drip dry at room temperature in a well-ventilated area or outdoors. Keep away from direct sunlight
- Never wash the SafeHug or its parts in a washing machine, even on a hand-wash cycle.
- Do not dry clean the SafeHug or its parts. Never use chemical solvents
- Do not spin-dry, iron, or tumble dry the SafeHug or its parts
- Do not soak the levelling pad, positioning element, or spacer wedges. Clean with a wet cloth only
- To clean the liner, let it dry, vacuum it, then wipe with a wet cloth. Do not remove the liner for routine maintenance. Frequent removal weakens the Velcro and limits its function. If you must remove it, keep the Velcro free from dirt to ensure it stays effective. Clean the liner before removal to minimize the risk of clogging the Velcro.

Material Composition

Outer cover: 100% polyamide

Straps: 100% polypropylene

Inner liner & Positioning element: 100% polyester with PVC coating

Positioning element filling: 100% polyurethane

Leveling pad: 100% polyester fabric, 100% polyurethane filling
structural steel

Warranty Conditions

24-month warranty starts from the date of purchase.

Manufacturing or material defects will be repaired free of charge during this period.

Warranty does not cover damage from misuse, improper handling, unauthorized repairs, normal wear and tear, or mechanical damage.

The warranty period is extended by the time the product is in repair.

Keep your proof of purchase for any warranty claims.

Report defects immediately. Continued use may worsen the damage.

Warranty vs. Lifespan: The product's lifespan depends on the intensity of use and may differ from the warranty period.

Hygiene: Products must be returned clean and free of dirt. The company may refuse items that do not meet general hygiene standards.

Manufacturer and Distributor

Zdeněk Wallisch

VAT:06373003

address:

Skuteckého 1086/5

Praha 6, zip code: 16300

Web: www.safehug.eu, email: info@safehug.eu